

SBM is a leading financial services group in Mauritius, and is also present in India, Madagascar and Kenya. The Group has a customer base of more than 500,000, providing adapted financial solutions and supported by multi-channel capabilities. The strategy of the Group revolves around modernisation and diversification of its offering, expansion of its markets, and enhancement of capabilities, prominently regarding human capital.

Our employees – currently around 1,800 – are at the heart of our growth strategy. In our quest to be the employer of choice and a reference, we are laying increasing emphasis on developing and nurturing our talent pool. SBM aims to become a reference for creating talent for the world of tomorrow.



Open your door to success by joining us in the following challenging position:

Tellers (Retail Banking)

Job Purpose:

Reporting to the Branch Supervisor/Manager, the Teller will be responsible to perform counter transactions and related operational activities accurately and efficiently in accordance with established policies and procedures.

Key Responsibilities:

- Ensuring proper cash handling
- Performing daily verification and reconciliation of transactions
- Ensuring adherence to bank's policies and procedures to maintain high level of service and ethical standards
- Maintaining customer confidence and protecting the bank's operations by keeping information confidential
- Contributing to team effort by accomplishing related results
- Achieving customer satisfaction and revenue growth objectives
- Contributing towards to branch control and operational objectives
- Providing excellent customer experience

Qualifications, Experience & Skills:

- University degree in Finance/Economics/Accounting/Management or any acceptable equivalence
- HSC with a minimum 2 A-Level + 2 subs, including General Paper or any equivalent end of Secondary Education qualification
- SC with a minimum 5 credits including English* & Mathematics**
- Experience in cash handling will constitute an advantage
- Outgoing and pleasant personality
- Excellent communication, interpersonal and organisation skills
- Be customer centric

*candidates not having a credit in English at SC level but having pass in General Paper (HSC) can be considered

**candidates not having a credit in Mathematics at SC level but having a credit in Accounts can be considered

If you believe in taking new challenges with the right mindset, please refer to our website for full details and complete our online application form on www.sbmgroup.mu/vacancies by Monday, 4th February 2019.

We thank you for your interest and invite you to grow with us.

Kindly note:

All applications will be dealt with in strict confidence.

Please favour online application.

The Group reserves the right to call only the best candidates for interview and not to fill this position following this advertisement.

SBM is an equal opportunity employer.

One step in the right direction and a giant leap for your career.