

TERMS AND CONDITIONS FOR COVID-19 HOUSEHOLD SUPPORT APPLICATION

1. Declaration

1. I declare that the particulars provided in this online application form are true and correct and all relevant information has been provided.

2. Consent and your rights

1. It is understood that SBM BANK (MAURITIUS) LTD requires your personal data in order to comply with its legal and regulatory obligations and for the provision of the banking services.
2. By making this online application and agreeing to the terms and conditions, you are voluntarily providing the personal data indicated in the application form and giving consent for your personal data to be processed by SBM BANK (MAURITIUS) LTD or by another party on its behalf.
3. By agreeing to the terms and conditions, you consent to your personal data transiting for a period of 15 days through a secured cloud based service provided by Microsoft Azure in Ireland for the purposes of the application. Your personal data will transit with encryption and remain secure in accordance with data privacy laws.
4. By making the online application and agreeing to the terms and conditions, you consent to SBM BANK (MAURITIUS) LTD disclosing your personal data including information about your accounts, KYC documents and transactions to:
 - a) Any company or entity within the SBM group (whether within or outside Mauritius) and other parties which intervene in the business relationship.
 - b) Subcontractors, suppliers or agents on the understanding they will keep your personal data confidential.
 - c) Any person who may assume or acquire our rights; or
 - d) Where required by law or regulation.
5. By agreeing to the terms and conditions, You hereby agree and consent to SBM BANK (MAURITIUS) LTD or any member of SBM Group (located in or outside of Mauritius) or any third party service provider, using, maintaining, processing or storing any of your personal data obtained for the purposes of your application.
6. You are entitled to object to the use of your personal data and subject to any law or regulation to the contrary, may request the erasure or destruction of your personal data. Destruction or erasure of your personal data may entail the termination of our business relationship or impact the services or products provided to you. In case of withdrawal of consent for any specific use of your personal data, you will be



apprised of the impact on the availability of services that may be provided to you.

7. SBM BANK (MAURITIUS) LTD may have recourse to various IT systems including but not limited to credit scoring systems and profiling systems for marketing purposes in order to process and obtain automated decisions based on your personal data provided by you to us. These automated systems facilitate in identifying the suitability SBM Bank (Mauritius) LTD product and service offering to you.
8. SBM BANK (MAURITIUS) LTD informs you of your right to withdraw your consent, request access to, and amend your personal data. You can exercise such rights by accessing the relevant forms on SBM BANK (MAURITIUS) LTD's website www.sbmgroup.mu.