

CAREER OPPORTUNITIES



SBM is a leading financial services group in Mauritius, with a growing presence in the region, namely in Kenya, India and Madagascar. We serve a client base of more than 875,000 across the corporate, retail and high net worth segments and we provide adapted financial solutions supported by multi-channel capabilities within a universal banking model. The strategy of the Group revolves around modernisation and diversification of its offering, expansion of its markets, enhancement of capabilities prominently with respect to human capital, and effective risk management.

Our employees – currently more than 2,500 across the Group – are at the heart of our growth strategy. In our quest to be the employer of choice, we are laying increasing emphasis on developing and nurturing talent. SBM aims to become a reference in creating talent for a smarter tomorrow.

Open your door to success by joining us in the following challenging position:

Credit Recovery Officer – Credit Recovery Unit

Job Purpose:

Reporting to the Senior Officer, the Credit Recovery Officer will be called upon to contribute to the efficient management of debts through defined strategies.

Key Responsibilities:

- Perform close monitoring of credit facilities on a day-to-day basis to minimize delinquency and impairment level for the Bank and ensure that appropriate action is taken in a timely manner in accordance with defined policy / procedures
- Ensure close follow-up by effecting phone calls, preparing and issuing reminders and letters to Customers as well as conduct field visits as required
- Proactively negotiate and implement suitable debt recovery strategy
- Conduct credit analysis including financial statement analysis and collateral analysis
- Prepare restructuring proposals, where warranted and send to the appropriate authority for approval
- Review and monitor arrangements for repayments
- Compile and provide regular reports on income collection performance and management information
- Refer cases to legal service for recovery actions
- Update with accuracy and maintain manual and computer record systems
- Perform any other related duties

Qualifications, Experience & Skills:

- University degree preferably in Banking/Economics/Accounting/Finance or any other relevant field or professional qualifications
- Demonstrate analytical/problem solving skills, with a keen eye for details
- Be customer service oriented
- Good communication and negotiation skills

The duties and responsibilities in this job description are not restrictive and the post holder may be required to undertake any other duties, which may be required from time to time.

If you believe in taking new challenges with the right mindset, please refer to our website for full details and complete our online application form on www.sbmgroup.mu/vacancies by Sunday, 22nd May 2022.

We thank you for your interest and invite you to grow with us.

Kindly note:

All applications will be dealt with in strict confidence.

Please favour online application.

The Group reserves the right to call only the best candidates for interview OR not to fill this position following this advertisement.

SBM is an equal opportunity employer.

One step in the right direction and a giant leap for your career.