

CAREER OPPORTUNITIES



SBM is a leading financial services group in Mauritius, with a growing presence in the region, namely in Kenya, India and Madagascar. We serve a client base of more than 875,000 across the corporate, retail and high net worth segments and we provide adapted financial solutions supported by multi-channel capabilities within a universal banking model. The strategy of the Group revolves around modernisation and diversification of its offering, expansion of its markets, enhancement of capabilities prominently with respect to human capital, and effective risk management.

Our employees – currently more than 2,500 across the Group – are at the heart of our growth strategy. In our quest to be the employer of choice, we are laying increasing emphasis on developing and nurturing talent. SBM aims to become a reference in creating talent for a smarter tomorrow.

Open your door to success by joining us in the following challenging position within SBM Bank (Mauritius) Ltd and/or its subsidiaries:

POS Technician - Cards & Payments Division

Job Purpose:

Reporting to the POS Lead, the POS Technician will be responsible for diagnosis and repair of POS equipment and perform tasks to ensure that equipment operate as per established standards and bank's requirements.

Key Responsibilities:

- Perform fault finding and functionality checks in order to eliminate user errors
- Perform general testing, troubleshooting and carry out repairs on POS devices
- Refer to manufacturers guidelines to perform hardware related/cosmetic repairs in order to remedy diagnosed faults
- Ensure with Merchant Support Team that constant system status updates, backups and maintenance are carried out and that necessary technical remarks are taken onboard
- Keep written records of all repairs and technical maintenance interventions undertaken on POS devices
- Support the POS Team by assisting network contractors for LAN survey and network issues that may arise with LAN sites
- Shadow Merchant Support Executives in the delivery of their duties
- Support overall POS team as and when necessary
- Perform any other related duties

Qualifications, Experience & Skills:

- An attempt to School Certificate
- Certificate from a technical or vocational school or any other equivalent qualifications
- Minimum of 2 of years proven experience in servicing and repairs of mobile phones & IT products
- Specialisation in IT, cellphones and audio visual will be an advantage
- Be a good team player with the ability to work on own initiative and meet tight deadlines
- Keep abreast repair techniques
- Willingness to work odd hours and during weekends
- Holder of a valid driving licence

If you believe in taking new challenges with the right mindset, please refer to our website for full details and complete our online application form on www.sbmgroup.mu/vacancies by Wednesday, 05th October 2022.

We thank you for your interest and invite you to grow with us.

Kindly note:

All applications will be dealt with in strict confidence.

Please favour online application.

The Group reserves the right to call only the best candidates for interview OR not to fill this position following this advertisement.

SBM is an equal opportunity employer.

One step in the right direction and a giant leap for your career.