



# CAREER OPPORTUNITIES

SBM is a leading financial services group in Mauritius, with a growing presence in the region, namely in Kenya, India and Madagascar. We serve a client base of more than 875,000 across the corporate, retail and high net worth segments and we provide adapted financial solutions supported by multi-channel capabilities within a universal banking model. The strategy of the Group revolves around modernisation and diversification of its offering, expansion of its markets, enhancement of capabilities prominently with respect to human capital, and effective risk management.

Our employees – currently more than 2,500 across the Group – are at the heart of our growth strategy. In our quest to be the employer of choice, we are laying increasing emphasis on developing and nurturing talent. SBM aims to become a reference in creating talent for a smarter tomorrow.

Open your door to success by joining us in the following challenging position.

## IT Business Analyst (Digital Channels)

### Job Purpose:

The IT Business Analyst (Digital Channels) is a technology partner for business stakeholders to identify needs, propose IT solutions, and assist in the development of business cases and projects for Digital Channels.

### Key Responsibilities:

- Manage the relationship between IT and Business for the Digital Channels Portfolio
- Ensure technology projects are built (and documented) in accordance with regulations and regulatory guidelines, including information security, privacy and other internal policies
- Proactively match business needs with technology capability, by showcasing best practice with key stakeholders, and highlighting value in a business context
- Work with Product Owners to shape long term solution roadmap according to business priorities, and understand the technology roadmap
- Recommend and challenge choices around the best technology approaches (solution design) to meet business needs
- Coordinate development of business processes and business requirement documents in collaboration with Business users
- Assist in solution evaluation
- Prepare/Assist in the development of Business Cases
- Analyze BFSI markets to identify potential digital opportunities
- Provide any functional inputs and clarifications during project execution by the partners and developers
- Lead the technical discovery process for potential digital projects, scoping needs, gathering requirements, and producing functional specifications for a solution build, based on regional and global standards
- Manage change requests
- Manage projects from conceptualization till implementation (full project life-cycle)
- Assist in issue/defects resolution for related channel applications/systems
- Perform any other related duties as may be required

### Capabilities & Skills:

- Good practical knowledge of channel solutions and underlying platforms
- Deep understanding of Banking Applications
- Expert in the digital technology ecosystem, including development frameworks, and tools
- Understanding and knowledge of the underlying technology platforms
- Knowledge of programming framework and languages such as HTML/HTML5, Javascript, CSS/CSS3, SASS, jQuery, Browser Dev Tools, Angular5, Typescript, Ionic4 or latest, etc
- Knowledge of relevant and recent technology areas in the BFSI space
- Knowledge of Docker and Kubernetes
- Awareness/Knowledge of relevant regulatory frameworks as applicable to the BFSI sector
- Conversant with best practices and techniques to maintain and enhance security on Digital Channels
- Knowledge of business continuity/disaster recovery planning processes and procedures

### Qualifications, Experience & Skills:

- University degree in Computer Science or related field
- Certification in Business Analysis, Project Management, ITIL, and DevOps is an advantage
- A minimum of 5 years of intensive relevant experience in the Digital domain (Technology & Business)
- Experience in IT Security is an advantage
- Fluent in English and French (both verbal and written)
- Excellent communication and interpersonal skills
- Excellent Analytical and Problem-Solving skills
- Dedicated team player
- Strongly motivated and available to work outside normal hours
- Excellent organizational, planning, and time management skills

If you believe in taking new challenges with the right mindset, please refer to our website for full details and complete our online application form on [www.sbmgroup.mu/vacancies](http://www.sbmgroup.mu/vacancies) by Sunday, 19<sup>th</sup> February 2023.

We thank you for your interest and invite you to grow with us.

Kindly note:

All applications will be dealt with in strict confidence.

Please favour online application.

The Group reserves the right to call only the best candidates for interview OR not to fill this position following this advertisement.

SBM is an equal opportunity employer.

One step in the right direction and a giant leap for your career.