



SBM is a leading financial services group in Mauritius, with a growing presence in the region, namely in Kenya, India and Madagascar. We serve a client base of more than 875,000 across the corporate, retail and high net worth segments and we provide adapted financial solutions supported by multi-channel capabilities within a universal banking model. The strategy of the Group revolves around modernisation and diversification of its offering, expansion of its markets, enhancement of capabilities prominently with respect to human capital, and effective risk management.

Our employees – currently more than 2,500 across the Group – are at the heart of our growth strategy. In our quest to be the employer of choice, we are laying increasing emphasis on developing and nurturing talent. SBM aims to become a reference in creating talent for a smarter tomorrow.

Open your door to success by joining us in the following challenging position.

Network Engineer

Job Purpose:

The Network Engineer is responsible for the installation, configuration, maintenance, and management of network, communication, and related security appliances, equipment, tools, and links. The incumbent is also responsible for the design, extension, integration, maintenance, and management of Cloud-based Networks.

Key Responsibilities:

- Ensure day-to-day management, administration, monitoring, and support of network, communication, and related security appliances, equipment, tools, and links
- Ensure that proactive measures are taken to mitigate risks of failures impacting customer service and operations
- Design, Implement, Upgrade, and Configure Network, Communication, and related Security appliances and equipment
- Troubleshoot and resolve network and communication related issues
- Carry out proactive monitoring of performance, utilization, throughput and latency to detect potential issues and maintain uptime
- Advise on optimisation of network latency and response time
- Ensure continuous identification of improvement areas
- Carry out assessment and procurement of network, communication, and security solutions
- Carry out the implementation of established security policies to ensure protection against internal/external attacks
- Perform DR Drills as per established calendars
- Handle emergency support situations and devise effective solutions to technical problems under high pressure during planned or unplanned outages
- Ensure Network security at all times
- Define Cloud network architectural and security guidelines, service monitoring and connectivity design
- Manage Cloud Networks
- Migrate or extend networks to the Cloud
- Predict network usage requirements through modelling and analysis to anticipate demand
- Perform any other related duties as may be required

Capabilities & Skills:

- LAN/WAN, Cisco, Routers, Switches, Wi-Fi & SD-WAN, Firewall, IDS & IPS, etc.
- IaaS, PaaS, Software-defined networks (SDN), Network Functions Virtualization (NFV) etc.
- Network Design, Implementation, Performance Tuning and Problem Solving
- Conversant with best practices and techniques to maintain and enhance information security
- Knowledge of business continuity/disaster recovery planning processes and procedures
- Creative and technical problem-solving techniques while installing, configuring, and maintaining Networks
- Experience in designing or implementing optimal networking solutions for the requirements
- Awareness/Knowledge of relevant regulatory frameworks as applicable to the BFSI sector

Qualifications, Experience & Skills:

- A University degree in Computer Science or related field
- Cloud Certification with specialization in Network from leading CSPs is an advantage
- ITIL & DevOps is an advantage
- At least 5 years' work experience in Information Technology, with a minimum of 3 years of relevant experience in Network Engineering and Cloud Networks
- Experience in Cloud/ IT Security is an advantage
- Fluent in English and French (both verbal and written)
- Excellent communication and interpersonal skills
- Excellent Analytical and Problem-Solving skills
- Dedicated team player
- Strongly motivated and available to work outside normal hours
- Excellent organizational, planning, and time management skills

If you believe in taking new challenges with the right mindset, please refer to our website for full details and complete our online application form on www.sbmgroup.mu/vacancies by Sunday, 19th February 2023.

We thank you for your interest and invite you to grow with us.

Kindly note:

All applications will be dealt with in strict confidence.

Please favour online application.

The Group reserves the right to call only the best candidates for interview OR not to fill this position following this advertisement.

SBM is an equal opportunity employer.

One step in the right direction and a giant leap for your career.